

## **URAC Grants Risico Total Managed Care Full Accreditation in Workers' Compensation Utilization Management for a Second Term**

FRESNO, CA – April 29, 2021 – Risico Total Managed Care, a leader in patient-centric workers' compensation utilization review, has announced that it has been granted full accreditation by URAC pursuant to Workers' Compensation Utilization Management, Version 7.4 program.

California's Labor Code § 4610 (g)(4) requires Utilization Review Organizations (UROs) to be accredited by an independent, non-profit organizations and became effective July 1, 2018.

URAC's Workers' Compensation Utilization Management program measures up to 81 separate standards. Areas reviewed include organizational structure, policies and procedure, regulatory compliance, delegated functions, marketing and sales, information management, quality management, staffing oversight, and consumer rights, safety, and satisfaction.

"Receiving URAC's accreditation for a second 3-year term reflects Risico's dedication to maintain the standards as part of our day to day utilization management strategy. We are passionate about accountability and transparency. This accreditation validates our processes and holds us accountable to providing our customers, and their injured workers, with the high-quality work product they need and deserve. We are very proud of the successful execution of URAC's standards by our entire team," stated Amy Skinner, Risico Total Managed Care's Director of Nursing.

The accreditation review is comprised of two key phases, a thorough documentation review of policies, procedures and other organizational information submitted by the URO, followed by inperson interviews of utilization review staff and key organization leaders.

Dr. Avrom Gart, Risico's Medical Director, explained, "Organizations that are subject to and pass the accreditation process should be commended. Achieving URAC's full accreditation status demonstrates a commitment to nationally recognized quality standards. Customers and the injured workers that the workers' compensation system serves are the true beneficiaries."

Risico is URAC accredited for Workers' Compensation Utilization Management through May 1, 2024.

## **About Risico**

Risico is a multi-faceted, customer-driven company that provides managed care, claims management, and insurance products to thousands of customers throughout California. Risico delivers complete, start-to-finish Workers' Compensation solutions that are flexible and interchangeable to meet the specific and changing needs of the California market. Through its family of companies, Risico Total Managed Care, Inc., Risico Claims Management, Inc., and Risico Insurance Services, Inc., Risico enables people, businesses, and communities to manage health care in more affordable and effective ways. For more information visit www.Risico.com and follow us on LinkedIn @Risico and Twitter @RisicoFamily.

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