



Risico Achieves a Perfect Score URO Performance Audit Review

FRESNO, CA – September 2, 2020 – Risico, a leader in workers' compensation utilization review, announced today it has received a perfect score on its 2020 utilization review organization (URO) routine investigation conducted by the State of California's Department of Industrial Relations, Division of Workers' Compensation.

According to the State's website, UROs are subject to routine utilization review investigations once every three years. As each investigation is completed, the final performance rating and an analysis of penalties and violations cited are posted [online](#).

"Our approach to ensuring compliance and achieving the highest quality reviews is two-pronged. We've implemented various audit points throughout the UR process to ensure our path to compliance and quality is clear and unobstructed. We've also developed a rigorous ongoing training program that ensures each member of Risico's Total Managed Care team is well equipped to produce consistently high-quality reviews," stated Amy Skinner, Risico Total Managed Care's Director of Nursing.

"Risico has adopted a mantra over the years, 'our passion is people'," said Steven C. Wigh, Risico's President and Chief Operating Officer. "We're committed to ongoing internal auditing understanding that as a URO, TPA, and Insurance Services provider, the quality of our work product has a direct impact on the wellbeing of injured workers."

Risico is URAC accredited for Workers' Compensation Utilization Management through May 2021.

About Risico

Risico is a multi-faceted, customer-driven company that provides claims management, managed care, and insurance products to thousands of customers throughout California. Risico delivers complete, start-to-finish Workers' Compensation solutions that are flexible and interchangeable to meet the specific and changing needs of the California market. Through its family of companies, Risico Insurance Services, Inc., Risico Claims Management, Inc., and Risico Total Managed Care, Inc., Risico enables people, businesses, and communities to manage health care in more affordable and effective ways. For more information visit www.Risico.com and follow us on Twitter @RisicoFamily.

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